

Headlines

streamline

CONNECTING LOCAL BUSINESS FOR A SUSTAINABLE FUTURE



STREAMLINE BUSINESS PROGRAM

Businesses Connect for a Sustainable Future

The great thing about the Streamline Business program is the way in which it brings people together with their neighbours to talk about their plans for sustainability, measuring progress, dealing with environmental issues such as waste and better ways of communicating with customers and suppliers. Many of our Streamline Businesses are leaders in their industry.

Being green doesn't necessarily bring in new customers, but it holds on to the good ones, explains Narada Kudinar from Printerworkz (Auburn). "It's less about being green, than about being genuine. If you care, people will care with you."

Samuel Fletcher from Rifco (Silverwater) knows what Narada means. A second generation family business, Rifco is now run by a new generation attuned to environmental concerns. "Our customers want to know we are doing the right thing," said Samuel. Smart customers are

starting to ask about supply chains and after-use disposal, not just about the products.

Short, sharp seminars – once a month, hosted by a business near you

The Streamline Team have organised a number of seminars discussing a range of sustainable business topics. Seminars are hosted locally and are a great way to explore ideas and get inspired.

"It's so refreshing to meet other business people with similar feelings on sustainable business practices. One observation I made: the group seems to fit very comfortably together despite being from widely differing types of businesses." Helen Edwards Larkin, BSA Limited (Auburn)

"It's great to see what other businesses are doing, it encourages you to do more." Jeff Robson, Access Print Solutions (Silverwater)



Participants at the March Short, Sharp Seminar held at Sydney Turf Club

Cafe Duck

Café Duck conversations are pretty informal. One hour long, they encourage business people to share practical tips and ideas. Through Café Duck conversations, new suppliers have been found, problems solved, and good ideas shared.

"Our customers want to know we are doing the right thing."

Samuel Fletcher - Rifco

STREAMLINE SNAP SHOT VIDEOS



Go to the Streamline website www.streamline.org.au and you'll find short video clips about Streamline businesses. See the huge feeder and conveyor belts used by EarthPower to crunch waste and transform it into methane gas. Ed Koutalis from E&D Koutalis Automotive Services shows off his spotless service centre and numerous environmental initiatives.

Become a snapshot video subject and you get a FREE promotional video to show to your customers and suppliers. It's a lot of fun too.

Contact: Annie Talve for more information - annie.talve@makestuffhappen.net

ACT NOW – REGISTER FOR YOUR FREE ELECTRICITY WALKTHROUGH ASSESSMENT

If you are a small business and use less than \$20,000 per year on your electricity bills you may be eligible to receive a FREE electricity walkthrough assessment through a partnership between the NSW Government, NSW Environmental Trust and the councils.

These are some of the savings made by local businesses:

1. By applying heat reflective paint and ventilators onto their office and warehouse roof and installing sensors for their lighting a pharmaceutical business will save nearly 20% or \$1500 of their annual electricity costs.
2. A restaurant removed their deep fryer and saved \$725 per year from their electricity costs

3. Replacing some of their workshop and office lighting as well as installing skylight roofing and ventilators in the workshop a glass business will save around 18% or \$2500 per year
4. A Smash Repairs will save about 10% or \$1200 of their annual electricity costs by replacing their older mercury vapour high bay lights with new metal halide versions
5. By installing energy efficient lighting a coffee shop has reduced their electricity bill by 13% or \$1,500 per year

To find out more or register, contact Natasha Kuruppu on 9806 5246 or email nkuruppu@parracity.nsw.gov.au

Hello

Streamline Update

Welcome to Streamline's second quarterly Newsletter. Streamline is a collaboration between Auburn and Parramatta City Councils, funded by the NSW Environment Trust, to help businesses in the Duck River Catchment achieve financial, social and environmental sustainability.

The Streamline Team encourages local businesses to join us at upcoming seminars, café duck or to take part in Streamline's 'snapshot'.

Streamline Business Breakfast - don't miss out this great opportunity, on 2 June 2010 at Rydges Hotel. The breakfast provides an opportunity to host a professional networking and information sharing event. We will have speakers from energy, waste and water streams.

Updates

Energy Efficiency for Small Business Program - we have undertaken over sixty one FREE electricity assessments of small businesses in both the Auburn and Parramatta council areas. This is your last chance to receive your free assessment, so don't delay and contact us today.

Sydney Water Program - Auburn City Council has completed seven FREE water assessments through their Water Savvy program and Parramatta City Council has completed twelve FREE water assessments through the Streamline program. If your business uses between 10 and 80 kL of water per day please contact us for further information.

Streamline Business Program - Businesses registered in the Streamline Business Program have been very busy these past few months implementing sustainable changes in their workplaces. For more information visit www.streamline.org.au.



Lower Duck River Catchment

DUCK RIVER CATCHMENT

The catchment is one of Sydney's most significant industrial hubs and the home of more than 1200 businesses, including Rosehill Racecourse and the Shell Clyde Refinery, the longest operating oil refinery in Australia.

The lower Duck River Catchment consisting of the Camellia and Silverwater industrial areas has had a focus for a range of business activities, from agriculture to industry. Today, the catchment is one of Sydney's most significant industrial hubs and the home of more than 1200 businesses, including Rosehill Racecourse and the Shell Clyde Refinery, the longest operating oil refinery in Australia.

The lower Duck River Catchment has long been associated with heavy industry, but the area has evolved to include businesses from a diverse range of industries. More than 20 percent of businesses in the catchment identify themselves as being part of the wholesale trade sector, while the manufacturing sector and construction sector account for more than 16 percent and more than 13 percent of businesses respectively. The majority of businesses are small-medium enterprises with 20 employees or less. Collectively, businesses located within the Duck River Catchment employ approximately 9200 people.

STREAMLINE WASTE EXCHANGE PROGRAM



Streamline Business Field Trip to Silverwater business BluGlass where we learnt about LED light manufacture

The Streamline Waste Exchange program aims to get businesses talking about waste and their experiences with resource recovery. Part of this involves examining the waste streams and management practices of a number of local businesses as case studies on the benefits of resource recovery.

We have heard about some great waste reduction, recycling and reuse initiatives, and even some examples of businesses exchanging (or planning to exchange) waste products for processing or reuse.

The next stage of the project will be to develop an on-line tool that can be used to gauge what types of waste and how much of it is being generated in the Duck River Catchment (and beyond).

Businesses will be able to list their wastes in the tool's database and see what other kinds of wastes are being generated in the area and what recovery options other businesses are using.

To sign up, or for more information, contact Leah Mason at the Institute for Sustainable Futures (Leah.Mason@uts.edu.au or 02 9514 4909) or Wendy Read at Parramatta City Council (WRead@parracity.nsw.gov.au or 02 9806 5419).

GREEN ENERGY IS REALITY IN CAMELLIA

EarthPower is committed to environmental best practice in the processing of organic food wastes in a sustainable and commercially viable manner to produce green energy and nutrient rich fertilisers.

The facility provides significant environmental benefits over disposal by other means, given that the facility produces green energy and organic fertiliser and is designed to comply with all the EPA and statutory requirements on odour, noise and health and safety. Trade waste water is largely recycled internally, then treated to the standards required by Sydney Water.

"EarthPower has reduced waste to landfill from about 30 percent to less than 10 percent in three years. It has also reduced energy costs and set a goal to replace up to 95 per cent of its potable water through a combination of purchasing recycled water and water harvesting techniques."

The green power is sold into the grid to Country Energy for distribution to their customers and end users in the domestic, commercial and industrial sectors.

It's about being genuine

Printerworkz located in Auburn supplies remanufactured toner cartridges. Certified as "Greenhouse Friendly" by the Australian Federal Government and off-sets emissions by purchasing Greenhouse Friendly Certified Abatement certificates.

Being green doesn't necessarily bring in new customers, but it holds on to good ones, explains Narada Kudinar from Printerworkz. "It's less about being green, than about being genuine. If you care, people will care with you."



Warren Sheldon, Anyshape Plastics

PLASTIC MANUFACTURING

Anyshape Plastics located in Granville supplies to the Australian market high finished quality products and specialty state-of-the-art plastic materials. Anyshape Plastics provide Digital Printing and Vinyl Cutting Service which includes retail signage, graphic design and wide format printing

Warren Sheldon from Anyshape Plastics Warren is passionate about manufacturing plastics that are non-toxic and biodegradable. Anyshape Plastics has recently moved into new premises, designed and built with sustainability features in mind. For Warren, involving people and taking a team approach to sustainability is a key to success.

Anyshape Plastics provide Acrylic Custom Fabrication, Laser Cutting and Engraving Acrylic Moulding, Digital Printing and Vinyl Cutting Service.

We will be launching new products very shortly through our 2 newly established companies Gill Media Distributors and Gill Sterishield.

WASTE MANAGEMENT IS THE KEY TO SUCCESS



Ed Koutalis, E & D Koutalis Automotive Repairs

E & D Koutalis Automotive Services are based in George St, Granville and have been operating for the past 25 years.

Ed Koutalis has developed a strong business focus on waste management and resource recovery. E & D Koutalis no longer uses solvent based cleaners due to the negative impact on the environment and staff.

Ed has negotiated with his suppliers to remove and treat waste oil and old tyres, and is improving every part of his business process, from capture and reuse of water to replacing part of his workshop roof to allow natural light in – saving power and making his mechanics happy.

"We take pride in the way we do business and you should expect service with a smile at E & D"

PROFILES
BUSINESS



Café Duck Series held at Chestnut Café Camellia (L-R) Milene Coleman from EarthPowver, Chia Moan from Make Stuff Happen, Ed Koutalis from E & D Automotive, Wendy Read Project Manager

CONTACTS

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Business needs monitoring and evaluation
(interviews & case studies)
NSF Consulting
Natalie Fisher
P: 9327 5219
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Sustainability Advantage
Cluster Facilitator
Leanne Niblock
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Water Sawy Program
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Streamline Water Program
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UPCOMING AWARDS & FUNDING

Suncorp Western Sydney Awards for Business Excellence
Suncorp Business Banking is once again generously providing the \$10,000 prize for the 2010 Suncorp Business of the Year. The Chamber calls on businesses and social enterprises throughout western Sydney to enter these prestigious awards and demonstrate what a truly magnificent region for business excellence this is. As an alternative to entering, you can nominate businesses which you feel are excellent. To enter the awards or to nominate a business you feel needs recognition, visit www.parramattachamber.com.au

Auburn City Council 2010 Community Pride Awards
The Awards recognise the great things people are doing to enhance local community life and make our local area a better place to live.

Auburn City Council Local Business Awards will be held on Wednesday 29 September 2010

2010 Telstra Business Awards
Nominations for the 2010 Telstra Business Awards are now open, so we encourage you to imagine the possibilities that your business, or another business, could achieve as a winner. To make your nomination, simply visit www.telstrabusinessawards.com or call 1800 262 323, between 9am and 7pm AEST, Monday to Friday.

Minister's Awards for Excellence for Employers of Australian Apprentices
Applications are now open for the Department of Education, Employment and Workplace Relations' Minister's Awards for Excellence for Employers of Australian Apprentices. The awards recognise and reward organisations and individuals who make an outstanding contribution to the training of Australian Apprentices. Please visit http://www.australianapprenticeships.gov.au/awards/2010/ministers_awards_2010.asp

UPCOMING STREAMLINE EVENTS

2 June 2010
Streamline Business Breakfast
Rydges Hotel Parramatta
116 James Ruse Drive Rosehill
8:15am Registration – 8:30am – 10am
RSVP: Nancy Hermoso on 9806 5634 or nhermoso@parracity.nsw.gov.au

17 June 2010
Short, Sharp Seminar (Venue to be confirmed) Educating your clients

1 July 2010
Cafe Duck roundtable discussion (?) Sustainable Investment Series: Work Practices

15 July 2010
Short, Sharp Seminar (Venue to be confirmed) The Sustainability Journey

Contact Annie Talvé
97164550 or email annie.talve@makestuffhappen.net to find out more or to RSVP.

Business support websites

Business support and programs are available from a range of websites including:

- Enterprise Connect www.enterpriseconnect.gov.au
- AusIndustry www.ausindustry.gov.au
- Commercialisation Australia www.commercialisationaustralia.gov.au
- Industry Et Investment NSW www.industry.nsw.gov.au
- Fair Trading NSW www.fairtrading.nsw.gov.au
- NSW Office for Science and Medical Research www.osmr.nsw.gov.au
- Heritage Branch NSW www.heritage.nsw.gov.au
- Department of Education, Employment and Workplace Relations www.deewwr.gov.au
- The Department of Innovation, Industry, Science and Research www.innovation.gov.au
- The Australian Trade Commission www.austrade.gov.au

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